

# COVID-19 UPDATE #6 29 May 2020

We acknowledge the magnitude of what has been going on around the world and the fear many people have in these uncertain times. Many of you are still unable to get to your destinations and unable to travel at all. We would like to offer our assurance to our guests who have already booked a stay with us and encourage those of you who are still planning a holiday for the future. We are in a very enviable position here in Australia, where we are seeing less and less new cases, restrictions are lifting and many businesses are now permitted to re-open under COVID safe operating plans.

We continue to closely monitor the changing situation, with the safety and well being of our guests and staff being of utmost importance. We understand that things are still continually and rapidly changing, so if you have made a booking with us and are unable to travel due to travel restrictions imposed by your country or ours, existing border closures or sickness related to COVID19, or do not feel comfortable travelling at this time, we will certainly be flexible and enable you to change your dates for another time in the future.

Please make contact with us directly via phone 0417 848 977 or email [relax@stonewellcottages.com.au](mailto:relax@stonewellcottages.com.au) to discuss your situation with us.

To enable you to continue to make future holiday plans, with the current uncertainties, our booking policy includes the following clause:

**\*COVID19 - Flexible booking policy as of 15 March 2020: Due to the current uncertainty with travel, date changes will be able to be made on any bookings where you are unable to travel due to forced travel restrictions or sickness related to COVID19.**

**On 11 May 2020, restrictions on non-essential travel within SA were lifted and further lifting of restrictions has continued since then. Premier Marshall is encouraging people to get out into regions, travel again and support local businesses. We are open and taking bookings. We are ready and well prepared to welcome you! Currently there are some Barossa restaurants and cellar doors who are open for small numbers of people. From 1 June 2020, further restrictions will be lifted, enabling many more restaurants and cellar doors to open in our region. Please make contact with us if you would like to more detailed information on what is open in our region.**

You can stay up to date with travel restrictions and your responsibilities by visiting the official **SA Government COVID website**.


Updated Roadmap: <https://bit.ly/2ZDKBM7>

## SOUTH AUSTRALIAN ROADMAP FOR EASING COVID-19 RESTRICTIONS


STEP 1 (CURRENT)	STEP 2 FROM 1 JUNE	FUTURE STEPS FOR CONSIDERATION*
<ul style="list-style-type: none"><li>1 per 4 sqm</li><li>1.5 metres</li><li>10 max</li></ul> <ul style="list-style-type: none"><li>Seated dining including alcohol service (10 indoor / 10 outdoor)</li><li>Keep working from home (if possible)</li><li>Retail not restricted</li><li>Social gatherings</li><li>Schools open</li><li>Aged care visits limited</li><li>Outdoor playgrounds</li><li>Regional travel</li><li>Uni and TAFE face-to-face tutorials</li><li>Community, youth and RSL halls</li><li>Auctions and inspections</li><li>Local government libraries</li><li>Sport training and exercise (outdoor only)</li><li>Worship, weddings and ceremonies</li><li>Pools (limits apply)</li><li>Campgrounds and caravan parks</li><li>Funerals (20 indoor / 30 outdoor max)</li></ul>	<ul style="list-style-type: none"><li>1 per 4 sqm</li><li>1.5 metres</li><li>80 total max</li><li>20 max (per room/group)</li></ul> <ul style="list-style-type: none"><li>Hospitality (seated at a table) at restaurants, cafes, wineries, pubs, breweries, bars</li><li>Cinemas, theatres, galleries and museums</li><li>Beauty, nails, tattoo, massage (non-therapeutic)</li><li>Driving instruction lessons</li><li>Gyms and indoor fitness (Indoor classes limited to 10 participants max)</li><li>Funerals (50 max room limit)</li><li>Non-contact outdoor sport (competition)</li><li>Non-contact indoor sport (training and competition) and indoor recreation activities</li></ul> <p><b>From 25 June:</b></p> <ul style="list-style-type: none"><li>Contact outdoor sport (competition)</li><li>Contact indoor sport (training)</li></ul>	<ul style="list-style-type: none"><li>Larger gatherings</li><li>Indoor contact sport (competition)</li><li>Nightclubs and standing hospitality</li><li>Shisha/hookah bars</li><li>Casino and gaming venues</li><li>Stadiums and larger entertainment venues</li><li>Food courts</li><li>Spas and saunas</li><li>State border restrictions</li><li>Travel into protected communities</li><li>Indoor playgrounds and amusement arcades</li><li>Fitness classes greater than 10 people</li></ul>

Updated 25 May 2020


\*subject to public health assessment




If you have cold or flu symptoms, seek testing and stay home until you are well



Wash your hands often, wipe frequently touched surfaces, and cover coughs and sneezes



Vulnerable people like the elderly and people with chronic health conditions should talk to their doctor about what is appropriate for them



Download the COVIDSafe app to keep you, your family and your community safe

**SA.GOV.AU** or **1800 253 787**

**KEEPING SA SAFE & STRONG**

Government of South Australia

## Ensuring your health and safety when you stay

The Barossa is a long way from busy streets and crowded train stations. We have a special type of luxury here, fresh clean air, wide open spaces and plenty of distance between us. When you stay with us you are not staying in a large hotel, close to many other people. Your cottage or suite is fully self contained and completely yours. We can have your cottage fully stocked with everything you need and you will not need to come in close contact with anyone else during your stay, or go anywhere at all if you don't want to! You will just have the company of the birds and the native trees and vines surrounding you!

Our Guest Services staff are well trained and have a high level of attention to cleanliness and you can be assured that, as always, your suite or cottage will be cleaned to our highest standards. In preparation for the return of our guests, during the past month our cottages and suites have undergone a full and extensive "top to bottom spring cleaning". We are also providing further sanitary precautions in line with the current health recommendations. When you stay, you will find a bottle of hand sanitiser, antiseptic hand wash, disinfectant wipes and spray in your room for your use. When preparing the rooms between outgoing and incoming guests, once the room has been fully cleaned, our guest services staff have also been instructed to spray all high touch areas, such as light switches, door handles, taps, remote controls etc with antiseptic spray as the final task. We are not taking back-to-back same day departure and check-in bookings. This is to enable plenty of time for our staff to carry out thorough cleaning between guests and also to allow time before our staff enter the cottage to clean after guests depart, to ensure we are keeping our staff safe as well. Our staff are frequently hand washing, wearing gloves and following social distancing protocols. Our linen supply company have also provided us the assurance that they have put in place a high level of sanitising processes.

We encourage you to continue to make sensible choices and informed decisions and please follow the advice of your government and current official health recommendations. For more information you can visit **SA Health**, **SA Government** or **World Health Organisation** for current updates.